

# Schedule of Events

Casual Attire throughout Meeting

**Tuesday – April 20**

**Sunday – April 18**

- TBA                    **8th Annual Golf Tournament**
- 11:00am - 1:00 pm   **Exploratory Committee Meeting**
- 2:00 – 4:30 pm        **NHCA Board of Directors Meeting**
- 5:00 - 7:00 pm        **Networking Reception**

**Monday – April 19**

- 8:30 - 9:00 am        **Registration/Continental Breakfast**  
Meet the Sponsors
- 9:00 - 9:30 am        **Welcome**  
Dennis Bennett, President, NHCA  
Ken Smith, Executive Director, NHCA
- 9:30 - 10:30 am       **Healthcare Reform – What does it really mean**  
Paul A. Miller, President  
(Registered Lobbyist)  
Miller/Wenhold Capitol Strategies, LLC
- 10:30 - 11:00 am      **Break / Exhibit Area**
- 11:00 – 12:00 pm      **HIGH TECH Act**  
Matt Kiefer, Director  
Professional Collection Systems
- 12:00 - 1:30 pm        **Lunch**  
William F. Rock Award Presentation
- 1:30 - 2:30 pm        **Scoring Strategies**  
Jim Bohnsack, VP of Product Development  
TransUnion
- 2:30 – 3:00 pm        **Break / Exhibit Area**
- 3:00 - 4:00 pm        **FDCPA – FCRA Update**  
Peter Velde, Attorney At Law/Partner  
Kitlinger and Grey, LLP
- 4:00 pm                **Adjourn**
- 6:00 – 8:30 pm        **Networking, Dinner and Fiesta 2010, River Parade**  
Boudro's on the Riverwalk

- 9:00 - 9:30 am        **Continental Breakfast**
- 9:30 - 10:30 am       **Healthcare Owned Finance Co.**  
Scott Lambert, Tupelo MS  
Tonya Peters, Lexington KY  
Polly Sutphin, Roanoke VA
- 10:30 - 11:00 am      **Break / Exhibit Area**
- 11:00am - 12:00 pm   **Round Table**  
Sharing Collection Service  
Operational Information
- 12:00 - 1:00 pm       **Lunch**
- 1:00 - 2:30 pm        **Round Table (continued)**
- 2:30 - 2:45 pm        **Break / Exhibit Area**
- 2:45 - 4:00 pm        **Collection Technologies and Services**  
Presented by Supporting Members
- 4:00 pm                **Adjourn**

## Enjoy San Antonio On Your Own Event Sponsors

A special thank you to these Supporting Members

**Lexis / Nexis**  
**Columbia Ultimate**  
**CompuMail**  
**Connance, Inc.**  
**High Cotton**  
**DANTOM, Inc.**  
**Ontario Systems, Inc.**  
**Global Connect**  
**Mendelson Law Firm**  
**Faber & Brand LLC**  
**SouthData, Inc.**  
**TransUnion**  
**Unisource – 2000**

## Wednesday – April 21

9:00 - 9:30 am **Continental Breakfast**

9:30 - 10:30 am Hiring Permanent Employees Temporarily  
Katie Ciprietti, Manager of Operations  
Financial Recoveries, Inc.

10:30 – 10:45 am **Break**

10:45am – 12:00 pm **NHCA Business Meeting**  
(Regular and Associate Members  
are invited to come and be a part of NHCA's future.)  
Ken Smith, Executive Director

12:00 pm **Adjourn**

## NHCA Board of Directors

**Dennis Bennett,**  
Brentwood, TN

President

**Tom Minuchi,**  
Mt. Laurel, NJ

Vice President

**Kathy Tripp,**  
Fredericksburg, VA

1 – Year Director

**Matt Kiefer,**  
Maitland, FL

2 – Year Director

**Deborah Kelly,**  
Clearwater, FL

Past President

**Dennis Kamann,**  
Lexington, KY

Treasurer

**Ken Smith,**  
Roanoke, VA

Executive Director

## Seminar Leaders

Dennis Bennett, Director  
Professional Account Service, Inc.  
Brentwood, TN

Jim Bohnsack - VP of Product Development  
TransUnion  
Atlanta, GA

Katie Ciprietti, Operations Manager  
Financial Recoveries, Inc.  
Mt. Laurel, NJ

Ken Smith, Director  
SCA Credit Services, Inc.  
Roanoke, VA

Matt Kiefer, Director  
Professional Collection Systems  
Maitland, FL

Paul A. Miller, President  
Miller/Wenhold Capitol Strategies, LLC  
Fairfax, VA

Peter Velde, Attorney At Law/Partner  
Kitlinger and Grey, LLP  
Indianapolis, IN

Polly Sutphin, Operations Manager  
MedKey, Inc.  
Roanoke, VA

Scott Lambert, Director  
Tupelo Finance, Inc.  
Tupelo, MS

Tonya Peters, Assistant Director  
Central Kentucky Management Services, Inc.  
Lexington, KY

## MISSION

**To be the preferred professional association  
of healthcare owned credit/collection  
operations by meeting members'  
professional, educational, networking and  
leadership expectations.**